

Deliverable E: Project Plan and Cost Estimate

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1. Prototype planning

1.1. Detailed design drawings

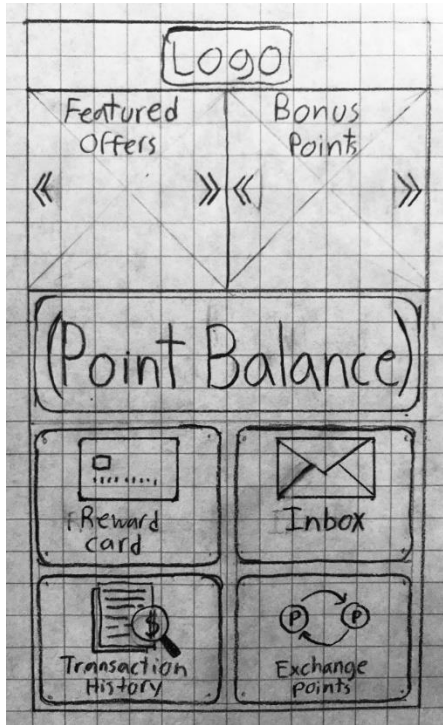


Figure 1 User interface

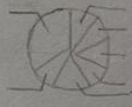
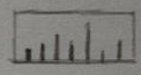
User name		1		
Point		2	Trends	pie chart 
Ranking		3		bar graph 
Grade		+		
Card number			Pay with points	Cash out points
Reward card				
card activity			Point → dollar amount	Fund stock
engagement with bank				
History of earning points			Points → universal points system	Feedback of customers

Figure 2 Bank interface

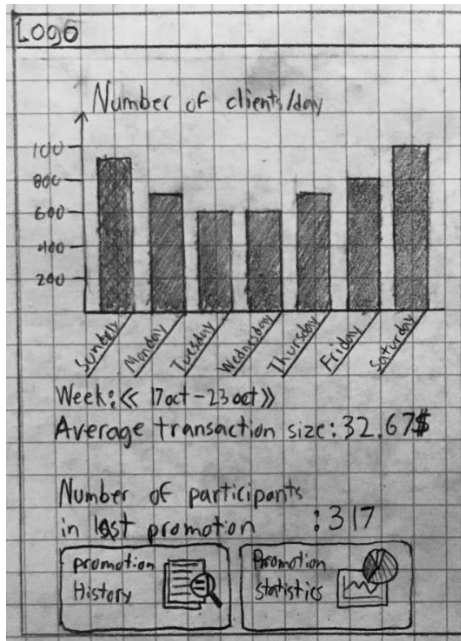


Figure 3 Business interface

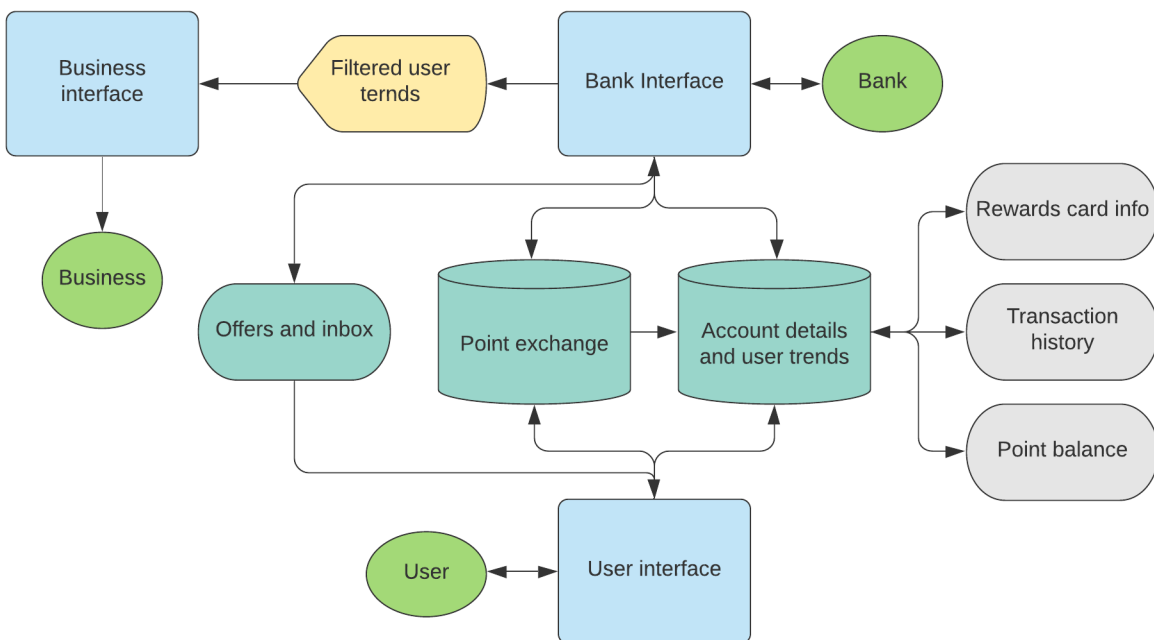


Figure 4 Flowchart of all subsystems

1.2. Prototype 1

This prototype will include the conversion of points and designing how all our subsystems will interact via point transactions. It will also provide a basic outline of how banks and businesses will collect and observe customer trend data.

1.1.1. Point conversion

Louis Choinière and Runxing Yan

This will include a skeleton user interface that demonstrates an algorithm that converts points directly from one system to another.

1.1.2. Trend data

Quynh-Ni Au, Bhavya Patel, and Yiming Han

This will involve designing how point transactions are collected and represented to banks and businesses.

1.3. Prototype 2

This prototype will focus on the individual functions of each interface and designing the aesthetic aspect of each.

1.3.1. User Interface

Louis Choinière and Bhavya Patel

This will involve the creation of the user interface; presenting user with their point balances, transaction history and how they can interact with their points

1.3.2. Bank and Business Interface

Quynh-Ni Au, Runxing Yan, and Yiming Han

This will involve creating the bank and business interfaces and how each can interact with user trend data and control the conversion of points. The bank interface will receive all trend data and businesses will receive curated data for their business from the bank.

1.4. Prototype 3

This prototype will be a fully functional system incorporating a user interface—where customers can interact with their points, view their personal points data, and convert their points—a bank interface—where banks can review transaction data from customers and manage the conversion of points—and a business interface—where businesses can interact with customer trend data for their business. This prototype will put prototypes 2 and 3 together along with upgrades from our test results.

1.4.1. User Interface

Louis Choinière and Bhavya Patel

This will be a revised version of the user interface from prototype 2 using our test results.

1.4.2. Bank and Business Interface

Quynh-Ni Au, Runxing Yan, and Yiming Han

This will be a revised version of the bank and business interfaces from prototype 2 using our test results.

1.5. Schedule

We will follow the following schedule each week for all prototypes. This is subject to change.

Thursday	Friday	Saturday	Sunday	Monday	Tuesday	Wednesday
Create Prototype	Create Prototype	Create Prototype	Create Prototype	Create Prototype Meeting to share our systems and any last-minute fixes	Testing	Testing Meeting to discuss testing results, wrap up Deliverable, and discuss plan for next Deliverable

Proj9

Deliverable F: Prototype 1 and Customer Feedback

Milestone 4 Nov 2 subtasks 2 dependencies Shared with 8 people

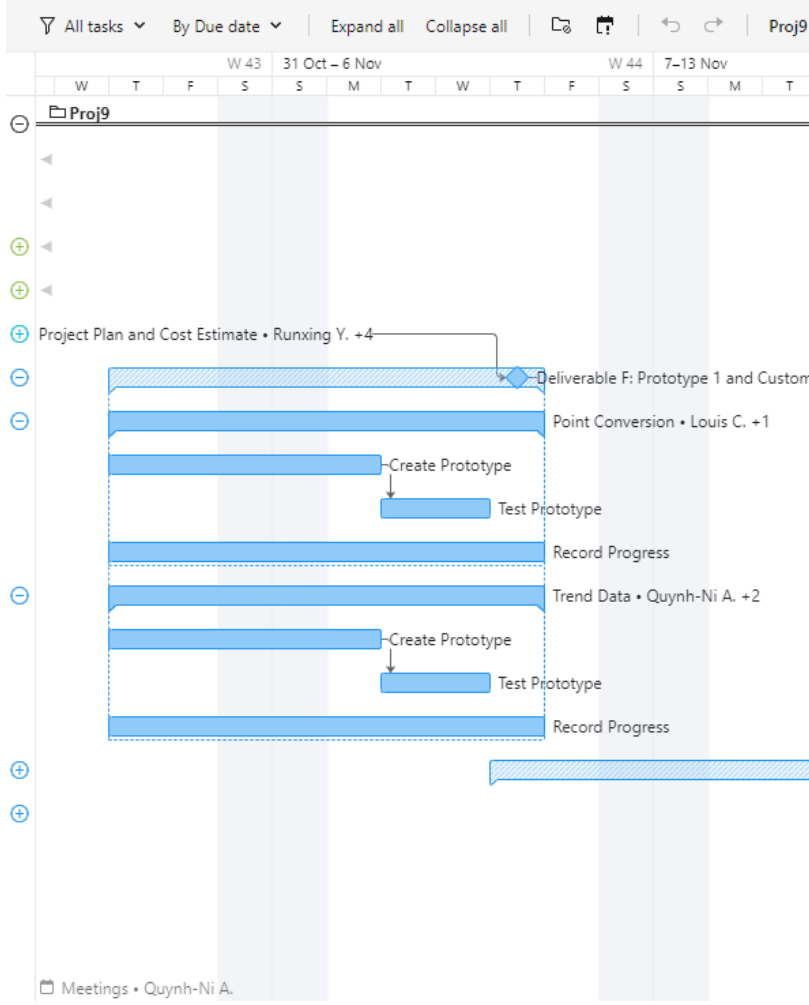
- Point Conversion 4 Nov New
 - Create Prototype 1 Nov New
 - Test Prototype 3 Nov New
 - Record Progress 4 Nov New
- Trend Data 4 Nov New
 - Create Prototype 1 Nov New
 - Test Prototype 3 Nov New
 - Record Progress 4 Nov New

This prototype will include the conversion of points and designing how all our subsystems will interact via point transactions. It will also provide a basic outline of how banks and businesses will collect and observe customer trend data.

Last month

QA Quynh-Ni A. 22 Sep
Set task as milestone for 4 Nov
Included task into Proj9

QA Add a comment...



Proj9

Deliverable G: Prototype 2 and Customer Feedback

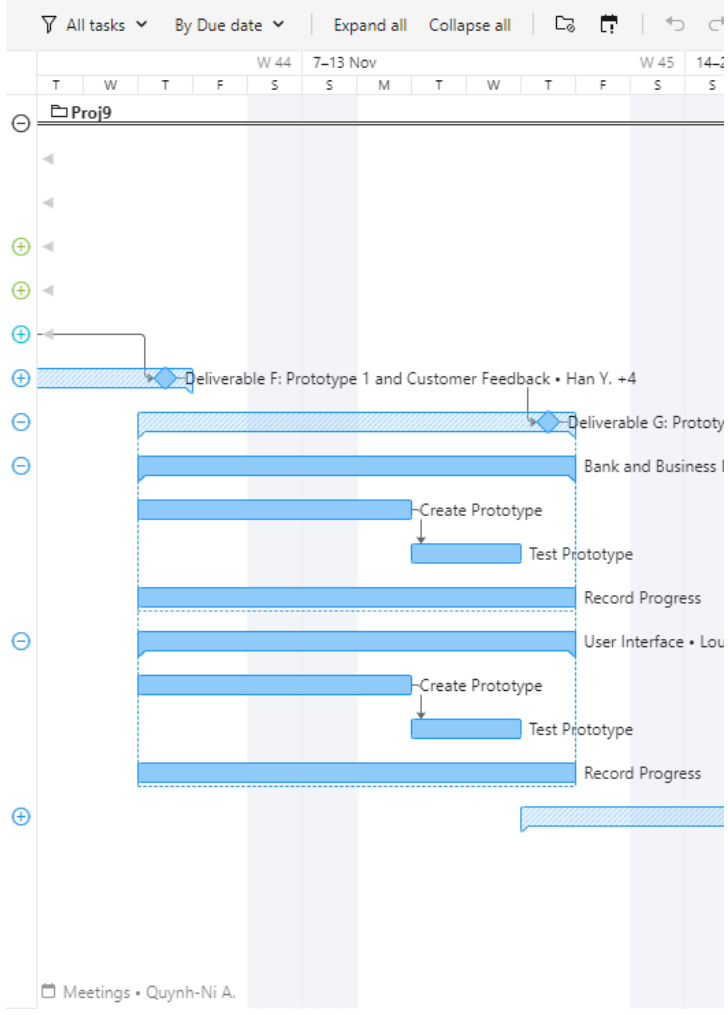
Milestone 11 Nov

- User Interface
 - Create Prototype
 - Test Prototype
 - Record Progress
- Bank and Business Interface
 - Create Prototype
 - Test Prototype
 - Record Progress

This prototype will focus on the individual functions of each interface and designing the aesthetic aspect of each.

Comments:

- Quynh-Ni Au: Set task as milestone for 11 Nov. Included task into Proj9.



Proj9

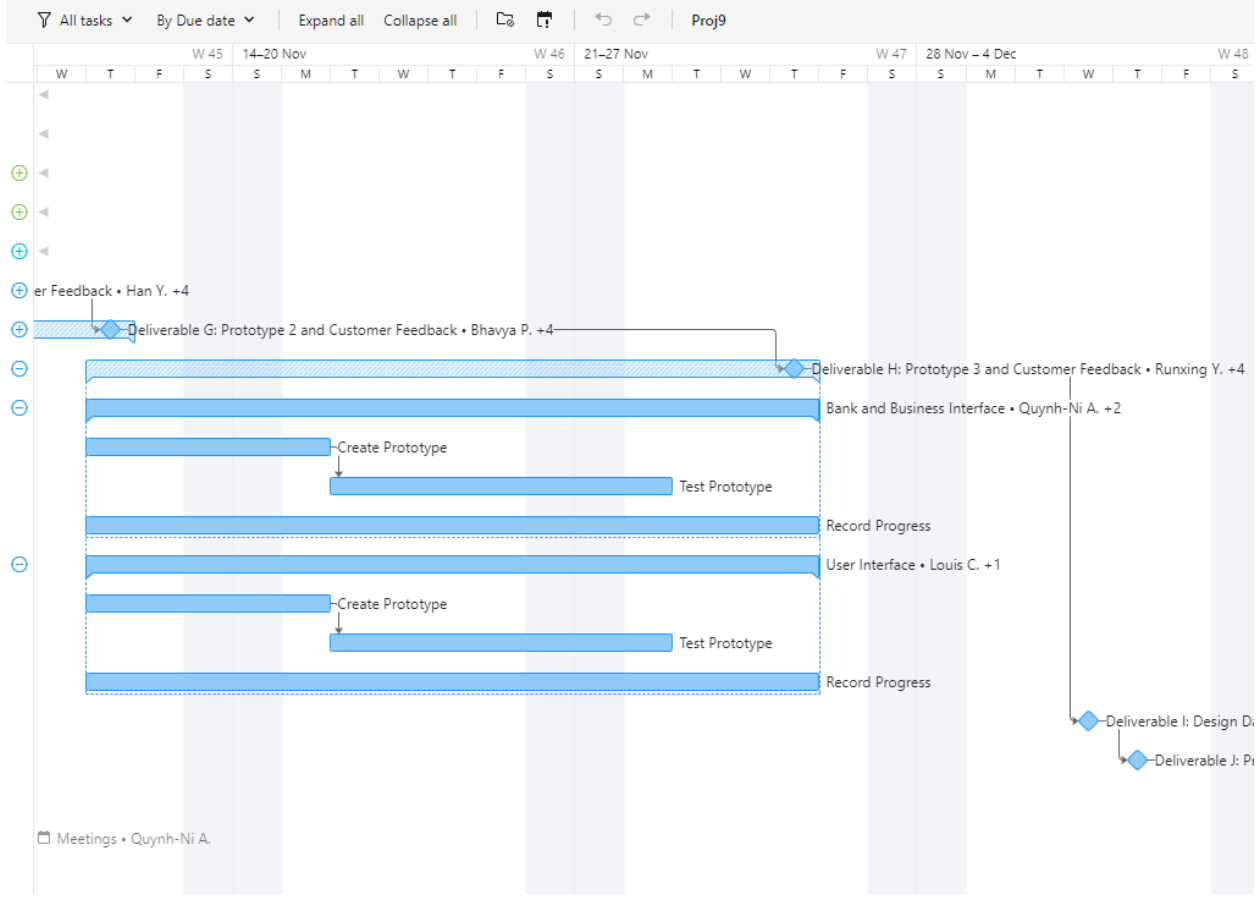
Deliverable H: Prototype 3 and Customer Feedback

Milestone 25 Nov | 2 subtasks | Attach files | 2 dependencies | Shared with 8 people

- User Interface
 - Create Prototype
 - Test Prototype
 - Record Progress
- Bank and Business Interface
 - Create Prototype
 - Test Prototype
 - Record Progress

This prototype will be a fully functional system incorporating a user interface—where customers can interact with their points, view their personal points data, and convert their points—a bank interface—where banks can review transaction data from customers and manage the conversion of points—and a business interface—where businesses can interact with customer trend data for their business. This prototype will put prototypes 2 and 3 together along with upgrades from our test results.

Quynh-Ni Au 22 Sep
Set task as milestone for 25 Nov
Add comment...



1.6. Prototype test plan

Test ID	Test Objective (why)	Description of Prototype used and of Basic Test Method (What)	Description of Results to be Recorded and how these results will be used (How)	Estimated Test duration and planned start date (When)
1	Test how the points systems are updated	Prototype 1; Record a transaction and track how it updates through the system	Time it takes to update (timer) Does it update everywhere (yes/no)	1-2 hours Tuesday and/or Wednesday before Deliverable G
2	Test the ease of use of the user interface	Prototype 2; Get an outside perspective by letting peers use the user interface	Aesthetics, ease of navigation Recorded through qualitative observations from users	< 4 hours Tuesday and/or Wednesday before Deliverable H
3	Test how the customer information is represented to businesses	Prototype 2; Interview peers in business about how they prefer to interact with customer trend data, and how they use it	Opinions recorded through interview	1-2 days Tuesday and Wednesday before Deliverable H

2. List of materials and costs

Equipment	Real price	Our price
Power Bi	\$12.80 per month	\$0
Power Apps	\$20 per month	\$0
Power Automate	\$15 per month	\$0
SharePoint	\$5 per month	\$0
Power Virtual Agents	\$1280 per month per 2000 sessions	\$0
Figma	\$45 per month	\$0
Excel	\$6.99 per month	\$0

3. Risks and contingency plans

If one subgroup is struggling to meet deadlines, we will allocate an extra person to the task to help spread out the load. This will be especially important since we are split into groups of 2 and 3.

If one of the team members has an especially busy week or encounters any personal setbacks, we will communicate these concerns early on and shuffle the groups to divide the tasks based on every member's availability and course load.

Due to the software nature of this project, we can lose our saved work. To reduce panic if this situation occurs, we will have a note taker in each subgroup that will record all progress, test results, and take screenshots so we can recreate our work faster. We will also have multiple people save a copy of our work to their computers incase one person encounters technical difficulties.

To prevent heading in the wrong direction, we will continually do a sanity check with our design criteria and customer needs to ensure we are solving the correct problem.

4. Deliverable E Wrike plan

The screenshot shows a Wrike project page for 'Deliverable E: Project Plan and Cost Estimate'. The project is private and has 9 members. The main view is a task list with the following items:

- Milestone 24 Oct
- Detailed Drawings (24 Oct, Completed)
- Cost Estimate and List of Equipment/Materials (24 Oct, Completed)
- Scheduling (24 Oct, Completed)
- Decide on Prototypes and discuss roles (24 Oct, Completed)
- Format the report (24 Oct, Completed)

There is an attached file 'Deliverable E—Brainstorming.docx' from 18 Oct. The comments section shows a task rename on 14 Oct and a comment on 16 Oct.

