1. Once a week a lot of energy, hold with left hand, right hand does not stay still.

Mobility issues on right side

Can’t really curl right fingers

No sense of touch/feel on left hand

Limited movement and feel with right hand —> can’t hold

—> drags herself with left leg

Difficult to use both hands at the same time

Can’t keep right fingers from wobbling left right

Needs the nail file somehow stabilized

⁃ think abt recall nail brush device

Need to be able to turn the nail file over (1 smooth and 1 rough side)

2. Wants to be to hold the nail file and stabilize it

Difficulty in fidgeting

3. Does it on the kitchen counter usually

Finds stability for the hand on the kitchen counter

Hands needs to flat so she can get the nail file under it

Harder to file for left hand

4. Quality or speed?

The quality is more important than the speed

5. Why she likes the thicker file

Because it’s more rough

It takes less passes and efforts to do it

Keeps her nails as short as possible and smooth

Long nails refrains her ability to do things

Brings her joy to have smooth finger nails

6. Portability?

Doesn’t want it just on the kitchen counter

Wants it portable —> really important

7. allergies?

No allergies

Has to be a little delicate/ flexible

8. modifications?

If we make modifications to the file she wouldn’t be able to go pick it up anywhere

Prefers no modifications to the file

Would make her life harder

9. Main concerns regarding hygiene

No concerns really

Regular usage

10. hand holder cleaning?

Shouldn’t need to clean it more often

11. Features she wishes it had?

If it had something to push the cuticles back? (Would be awesome)

Cuticle pusher

12. If it was forced out?

It would be possible to stay like that if it was forced out

Hand gets spasms sometimes

Has a tendency to curl back in

Something that would at least ho her right hand down

13. Materials for the hand support for comfort?

Comfort doesn’t matter too much because she can’t feel

Avoid rough corners or anything sharp

Really needs to keep her hand stable

14. Aesthetic

Doesn’t care

15. Product mentioned —> nail brush for cleaning the nails

Would be maybe able to give her more stability had possibility to attach to that

Not toes only fingers

Rough side for corners

Smooth side for finishing touch so important

16. Mechanism backward and forward

Could adjust with the other hand as long as there is a way to hold it in her hand

Could maybe work if hanging off a counter or sum for her to file her left hand with her right hand

Only uses the edges of the nail file

Files under the nail (really important)

Always short nails —> frequent use

17. Preferred work hight?

Not that important but she likes the height from her leg —> better for her vision

From the counter harder for her to see the corners

Envisaging 2 devices

Something to stabilize her hand especially right one

Has to be a strong clamp to keep it flat

Barely any wrist motions

More arm motion

Movement from the shoulder

Moves left hand more than right arm

Can have shoulder and elbow motion (back n forth)

Buys replacement sets at Walmart

Other projects were a bit complex so she hasn’t been using them

Needs something simple and easy to use

Likes being able to use voice control

Can hold a handle somewhat in a stable way with her left hand but not really with right hand